

# **NEW MEXICO HUMAN SERVICES DEPARTMENT**

## **Medicaid Management Information System Replacement (MMISR) Project**



**PROPOSAL ADDENDUM 7 (Seven)  
ADDENDUM TITLE: HHS 2020 Acronyms**

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## Revision History

<b>Date</b>	<b>Version # &amp; Reason for Revision</b>	<b>Requester</b>	<b>Editor/Author</b>
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5/19/2016	1.2 – updated with acronyms from EPLC/DoIT/MECT checklist	R. Toal	Sherri Poindexter
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# Acronyms

The chart below represents the known data, as of January 31, 2018, for common acronyms utilized for the HHS 2020 procurements. This list is subject to change over the course of the procurement process.

ACRONYM	FULL TERM
A/P	Accounts Payable
A/R	Accounts Receivable
ACA	The Affordable Care Act
ACD	Automatic Call Distributor
ACF	Administration for Children and Families
AD	Active Directory
ADA	The Americans with Disabilities Act
ADABAS	Adaptable Data Base System
ADRC	Aging and Disability Resource Center
AG	Attorney General
AI	Artificial Intelligence
ALTSD	NM Aging and Long Term Services Department
ANI	Automatic Number Identification
ANSI	American National Standards Institute
AOA	Annual Operational Assessment
APD	Advanced Planning Document
APDU	Advanced Planning Document Update
APG	Ambulatory Patient Group
API	Application Programming Interface
APM	Application Performance Management
ARB	Architecture Review Board
ASA	Average Speed to Answer
ASC	Accredited Standards Committee
ASD	Administrative Services Division of HSD
ASPEN	Automated System Program and Eligibility Network
ASTM	American Society of the International Association for Testing and Materials
ASV	Approved Scanning Vendor
BAA	Business Associate Agreement
BAFO	Best-and-Final Offer
BC	Business Continuity
BCP	Business Continuity Plan
BHSD	Behavioral Health Services Division of HSD
BI	Business Intelligence
BIAAS	Business Intelligence-as-a-Service

<b>ACRONYM</b>	<b>FULL TERM</b>
BMS	Benefit Management Services
BPM	Business Process Management
BPM	Business Process Models
BPO	Business Process Outsourcing
BRD	Business Requirements Document
BRE	Business Rules Engine
CAH	Critical Access Hospital
CAP	Corrective Action Plan
CC	Centennial Care
CCB	Cash Control Bureau
CCR	Central Contractor Registry
CCFP	Certified Cyber Forensics Professional
CCSC	Consolidated Customer Support Center
CCSP	Certified Cloud Security Professional
CD	Compact Disc
CDC	Centers for Disease Control
CE2	Carrier Ethernet 2.0
CE3	Carrier Ethernet 3.0
CEH	Certified Ethical Hacker
CFR	Code of Federal Regulations
CHIP	Children's Health Insurance Program
CI	Continuous Improvement
CIO	Chief Information Officer
CISO	Chief Information Security Officer
CISSP	Certified Information Systems Security Professional
CLIA	Clinical Laboratory Improvement Amendments
CMA	Computer Match Agreement
CMS	Centers for Medicare and Medicaid Services
COB	Coordination of Benefits
CoLTS	Coordination of Long-Term Services
COO	Concept of Operations
COOP	Continuity of Operations Plan
COTS	Commercial Off-the-Shelf
CPAS	Claim Processing Assessment System
CPI	Continuous Process Improvement
CPO	Central Purchasing Officer
CQI	Continuous Quality Improvement
CR	Change Request
CRB	Contract Review Bureau

<b>ACRONYM</b>	<b>FULL TERM</b>
CRM	Customer Relationship Management
CRP	Change Request Process
CSBG	Community Services Block Grants
CSED	Child Support Enforcement Division of HSD
CSEM	Computer Security Evaluation Matrix
CSESR	Child Support Enforcement System Replacement
CSG	CSG Government Solutions (NM MMISR IV&V Contractor)
CSHCN	Children with Special Healthcare Needs
CSF	Critical Success Factor
CSR	Customer Service Representative
CTI	Computer Telephony Integration
CYFD	NM Children, Youth and Families Department
D & E	Disabled and Elderly
DBA	Database Administrator
DD	Developmental Disabilities
DDI	Design, Development, Implementation
DDSD	Development Disabilities and Supports Division of DOH
DEA	Drug Enforcement Administration
DFA	NM Department of Finance and Administration
DGC	Data Governance Council
DHHS	US Department of Health and Human Services
DNIS	Dialed Number Identification Service
DOC	NM Department of Corrections
DOH	NM Department of Health
DoIT	NM Department of Information Technology
DOP	Date of Payment
DOS	Date of Service
DOT	NM Department of Transportation
DQM	Data Quality Management
DR	Disaster Recovery
DRF	Disaster Recovery Framework
DRP	Disaster Recovery Plan
DRG	Diagnosis Related Groups
DS	Data Services
DSH	Disproportionate Share Hospital
DTMF	Dual Tone Multiple Frequency
DUA	Data Use Agreement
DUR	Drug Utilization Review
DVD	Digital Versatile Disc

<b>ACRONYM</b>	<b>FULL TERM</b>
DWS	NM Department of Workforce Solutions
EA	Enterprise Architecture
E&E	Eligibility and Enrollment
E2E	End-to-End
ebXML	e-business XML
ECL	Extract, Cleanse and Load
ED	Enterprise Data
EDI	Electronic Data Interchange
EDIE	Emergency Department Information Exchange
EDIFACT	Electronic Data Interchange for Administration, Commerce and Transport
EDM	Electronic Document Management
EDMS	Enterprise Document Management System
EDS	Enterprise Data Services
EDW	Enterprise Data Warehouse
EEO	Equal Employment Opportunity
EFT	Electronic Funds Transfer
EHR	Electronic Health Record
EIN	(Federal) Employer Identification Number
ELC	Enterprise Life Cycle
EOB	Explanation of Benefits
ePHI	Electronic Protected Health Information
EPLC	Expedited Performance Life Cycle
EPLS	Excluded Parties List System
EPSDT	Early Periodic Screening, Diagnosis, and Treatment
EQC	Eligibility Quality Control
EQRO	External Quality Review Organization
ERD	Entity-Relationship Diagram
ESB	Enterprise Service Bus
ESRD	End-Stage Renal Disease
ETL	Extract, Transform and Load
FADS	Fraud and Abuse Detection System
FAQs	Frequently Asked Questions
FedRAMP	Federal Risk and Authorization Management Program
FedReg	Federal Agency Registration
FFM	Federal Facilitated Marketplace
FFP	Federal Financial Participation
FFS	Fee-For-Service
FHB	Fair Hearings Bureau of NM HSD
FIDM	Financial Institution Data Match

<b>ACRONYM</b>	<b>FULL TERM</b>
FIPS	Federal Information Processing Standards
FISMA	Federal Information Security Management Act
FOUO	For Official Use Only
FPL	Federal Poverty Level
FQHC	Federally Qualified Health Center
FS	Financial Services
FTI	Federal Tax Information
G & A	General and Administrative
GIS	Geographic Information Systems
GRT	Gross Receipts Tax (of New Mexico)
GUI	Graphical User Interface
HCBS	Home and Community-Based Services
HCISPP	HealthCare Information Security and Privacy Practitioner
HEDIS	Healthcare Effectiveness Data and Information Set
HHS	Health and Human Services
HIE	Health Information Exchange
HIPAA	Health Insurance Portability and Accountability Act
HIT	Health Information Technology
HITECH	The Health Information Technology for Economic and Clinical Health Act
HIV	Human Immunodeficiency Virus
HIX	Health Insurance Exchange
HL7	Health Level Seven Clinical Document Architecture
HMS	Health Management Services (NM RAC Contractor)
HMO	Health Maintenance Organization
HSD	NM Human Services Department
HTTP	Hyper Text Transfer Protocol
HTTPS	Hyper Text Transfer Protocol with Secure Sockets Layer
HVAC	Heating, Ventilation, and Air Conditioning
IA	Information Architecture
IAPD	Implementation Advanced Planning Document
IB	Investigations Bureau
ICD	Interface Control Document
ICF/MR	Intermediate Care Facilities for the Mentally Retarded
ID	Identification
IdAM	Identity Authorization Management
IDEs	Integrated Development Environments
IDIQ	Indefinite Delivery, Indefinite Quantity
IDT	Income Diversion Trust
IGT	Intra-Government Transfer

<b>ACRONYM</b>	<b>FULL TERM</b>
IHS	Indian Health Service
IM	Instant Messaging
IP	Integrated Platform
IQID	Indefinite Quantity, Indefinite Delivery
IRB	Institutional Review Bureau
IRB	Internal Review Bureau
IRS	Internal Revenue Service
ISA	Internal Security Assessor
ISD	Income Support Division of HSD
ISO	International Organization for Standardization
ISP/SSP	Individual Support Plan/Service and Support Plan
IT	Information Technology
IT ISO	IT Information Security Officer
ITD	Information Technology Division of HSD
IV&V	Independent Verification and Validation
IVR	Interactive Voice Response
JAD	Joint Application Design
JSON	JavaScript Object Notation
KCR	Key Content Review
KPI	Key Performance Indicator
LAN	Local Area Network
LCM	Lead Containing Materials
LD	Liquidated Damages
LDM	Logical Data Model
LEP	Limited English Proficiency
LFC	Legislative Finance Committee
LIHEAP	Low-Income Home Energy Assistance Program
LOC	Level of Care
M&O	Maintenance and Operations
MAD	Medical Assistance Division of HSD
MAI	Master Agency Index
MARS	Minimum Acceptable Risk Standards
MARS-E	Minimal Acceptable Risk Standards for Exchanges
MCI	Master Client Index
MCO	Managed Care Organization
MDM	Master Data Management
MDT	Mountain Daylight Time
MEC	Minimum Essential Coverage
MECL	Medicaid Enterprise Certification Lifecycle



<b>ACRONYM</b>	<b>FULL TERM</b>
MECT	Medicaid Enterprise Certification Toolkit
MEI	Master Employer Index
MEQC	Medicaid Eligibility Quality Control
MFCU	Medicaid Fraud and Control Unit of the OAG
MFEAD	Medicaid Fraud and Elder Abuse Division
MITA	Medicaid Information Technology Architecture
MITA SSA	MITA State Self-Assessment
MITS	Medicaid IT Supplement
MIBs	Medicaid Information Bulletins
MMIS	Medicaid Management Information System
MMISR	Medicaid Management Information System Replacement
MMM	MITA Maturity Model
MOU	Memorandum of Understanding
MPI	Master Provider Index
MQMP	Master Quality Management Plan
MST	Mountain Standard Time
MSMP	Master Systems Migration Plan
MTM	Medication Therapy Management
MT	Mountain Time
NAIC	National Association of Insurance Commissioners
NCCI	National Correct Coding Initiative
NESHAP	National Emission Standards for Hazardous Air Pollutants
NF	Nursing Facilities
NIEM	National Information Exchange Model
NIST	National Institute of Standards and Technology
NM	New Mexico
NMAC	New Mexico Administrative Code
NMGRT	New Mexico Gross Receipts Tax
NMSA	New Mexico Statutes Annotated
NPI	National Provider Identification number
NPPES	National Plan and Provider Enumerator System
OAG	Office of the Attorney General of NM
OCIO	Office of the Chief Information Officer
OCM	Organizational Change Management
OCR	Optical Character Recognition
OCSE	Office of Child Support Enforcement of HSD
ODS	Operational Data Store
OGC	Office of General Counsel of HSD
OHR	Office of Human Resources of HSD

<b>ACRONYM</b>	<b>FULL TERM</b>
OIG	Office of the Inspector General of HSD
OLAP	Online Analytical Processing
OOS	Office of the Secretary of HSD
OPDS	Operational Production Data Store
OPSF	Outpatient Provider Specific File
ORCA	Online Representations and Certifications Application
OSS	Open Source Software
PA	Prior Authorization
PAHP	Prepaid Ambulatory Health Plan
PARIS	Public Assistance Reporting Information System
PBM	Pharmacy Benefits Manager
PBMS	Pharmacy Benefits Management System
PBX	Private Business Exchange
PCC	Project Certification Committee
PCI DSS	Payment Card Industry Data Security Standard
PCIP	Professional in Critical Infrastructure Protection
PCO	Personal Care Options
PCP	Primary Care Physician or Primary Care Provider
PCCM	Primary Care Case Management
PCN	Primary Care Network
PDF	Portable Document Format
PE	Pay Equity
PE	Program Enrollment
PE	Presumptive Eligibility
PERM	Payment Error Rate Measurement
PFI	Personal Financial Information
PHI	Protected Health Information
PI	Program Integrity
PIA	Privacy Impact Assessment
PICMS	Program Integrity Case Management System
PIHP	Prepaid Inpatient Health Plan
PII	Personally Identifiable Information
PIN	Personal Identification Number
PMO	Project Management Office
PMP	Project Management Plan
PMHP	Prepaid Mental Health Plan
POAM	Plan of Action and Milestones
POC	Plan of Care
POS	Point of Sale

<b>ACRONYM</b>	<b>FULL TERM</b>
PPB	Program Policy Bureau of HSD
PPS	Prospective Payment System
PSC	Production Sharing Contract
P4P	Pay for Performance
Q&A	Questions and Answers
QA	Quality Assurance
QA/QM	Quality Assurance/Quality Management
QAB	Quality Assurance Bureau of HSD
QAPIP	Quality Assessment and Performance Improvement Plan
QAT	Quality Assurance Testing
QIO	Quality Improvement Organization
QM	Quality Management
QSA	Qualified Security Assessor
RA	Remittance Advice
RAC	Recovery Audit Contractor
RACI	Responsible, Accountable, Consulted and Informed
RAD	Rapid Application Development
RCA	Root Cause Analysis
RDBMS	Relational Database Management System
RFP	Request for Proposal
RHC	Rural Health Clinic
ROI	Return on Investment
RPO	Recovery Point Objective
RRS	Refugee Resettlement Program
RSD	Requirements Specification Document
RTE	Real-Time Eligibility
RTM	Requirements Traceability Matrix
RTO	Recovery Time Objective
RUP	Rational Unified Process
Rx	Medical Prescription
SAL	Service Access Layer
SAN	Storage Area Network
SAR	Security Access Request
SCS	Seven Conditions and Standards of CMS
SDD	System Design Documents
SDLC	Software Development Life Cycle
SHARE	Statewide Human Resources, Accounting, and Management Reporting System of NM
SI	System Integration or System Integrator
SIEM	Security Incident and Event Management

<b>ACRONYM</b>	<b>FULL TERM</b>
SIM	State Innovation Model
SIT	System Integration Testing
SLA	Service-Level Agreement
SMA	State Medicaid Agency
SME	Subject Matter Expert(s)
SMHP	State Medicaid Health Information Technology Plan
SMM	State Medicaid Manual of CMS
SMR	Systems Migration Repository
SNAP	Supplemental Nutrition Assistance Program
SOA	Service Oriented Architecture
SOAP	Simple Object Access Protocol
SORN	System of Record Notice
SOW	Statement of Work
SPA	State Purchasing Agent
SPD	State Purchasing Division of NM General Services Department
SQA	Software Quality Assurance
SQL	Structured Query Language
SR	Service Request
SS-A	State Self-Assessment
SSA	Social Security Administration
SSN	Social Security Number
SSO	Single Sign-on
SSPP	Strategic Sustainability Performance Plan
STAR	Service Tracking and Reporting
SUR	Surveillance and Utilization Review
SURS	Surveillance and Utilization Review Subsystem
TANF	Temporary Assistance for Needy Families
TARC	Technical Architecture Review Council of HHS 2020
TBD	To Be Determined
TEFAP	The Emergency Food Assistance Program
TOPS	Transitional Outpatient Payments System
TPA	Third Party Assessor
TPL	Third-Party Liability
TPN	Trading Partner Number
UAT	User Acceptance Testing
UI	User Interface
UM	Utilization Management
UML	Unified Modeling Language
UP	Unified Portal

ACRONYM	FULL TERM
UPI	Unified Public Interface
UR	Utilization Review
USC	United States Code
USDA	United States Department of Agriculture
UTSA	Uniform Trade Secrets Act
VBP	Value Based Payment
VOIP	Voice Over Internet Protocol
VPN	Virtual Private Network
VRU	Voice Recognition Unit
WAN	Wide Area Network
WBS	Work Breakdown Structure
WFM	Workforce Management
WSDL	Web Service Definition Language
XML	Extensible Markup Language